

Particulars

About Your Organisation

Organisation NameIOI Group

Corporate Website Address<http://www.ioigroup.com/>

Primary Activity or Product

- Oil Palm Growers
 - Processor and/or Trader
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
2-0002-04-000-00	Ordinary	Palm Oil Processors and/or Traders

Oil Palm Growers

Operational Profile

1.1 Please state your main activities as a palm oil grower

- Palm oil mill/palm kernel crusher operator

Operations and Certification Progress

2.1.1 Total landbank licensed / owned (ha)

207,036.00

2.1.2 Total landbank for oil palm cultivation (ha)

187,097.00

2.1.3 Total land managed for conservation that is set aside (ha)

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2.2.1 Mature area (ha)

148,864.00

2.2.2 Immature area (ha)

27,373.00

2.2.3 Total area of estate plantations - planted (ha)

176,237

2.3.1 Area certified (ha)

141,654

2.3.2 Number of estates/Management Units

104

2.3.3 Number of estates/Management Units certified

88

2.4.1 Indonesia - Please indicate which province(s)

- Kalimantan Barat
-

2.4.2 Malaysia - please indicate which state(s)

- Johor
- Malacca
- Negeri Sembilan
- Pahang
- Sabah
- Sarawak

2.4.3 Other - please indicate which country(ies)

2.5.1 Do you have smallholders as part of your supply base?

Yes

2.5.2 Schemed

- Independent

Area of "Independent" smallholder plantations - planted:
ha

Area of "Independent" smallholder plantations - certified:
- ha

2.6.1 Area planted in this reporting period

5235.00

2.6.2 Have New Planting Procedures notifications been submitted to the RSPO for plantings this year?

Yes

2.7.1 Do you source for FFB from third parties i.e. FFB that is not sourced from your own plantation(s), scheme smallholders or contracted outgrowers?

No

2.8.1 Number of Palm Oil Mills operated

14

2.8.2 Number of Palm Oil Mills certified

12

2.8.3 Number of Palm Kernel crushers and/or Palm Kernel mills operated

1

2.8.4 Number of Palm Kernel crushers and/or Palm Kernel mills certified

1

2.9.1 Total annual Crude Palm Oil production capacity (tonnes)

1,079,760.00

2.9.2 Total annual Palm Kernel production capacity (tonnes)269,940.00

2.9.3 Total annual Palm Kernel Oil production capacity (tonnes)138,000.00

2.9.4 Total annual FFB processing capacity (tonnes)4,908,000.00

Supply Chain Used**3.1 Which supply chain options do you sell RSPO-certified palm oil products through?**

- Book & Claim
 - Mass Balance
 - Segregated
-

Time-Bound Plan**4.1 Date of first RSPO estate certification (planned or achieved)**2009

4.2 Time-bound plan - Year expected to achieve 100% RSPO certification of estates

2018

Comment:

2014 - 12 mills certified out of 14 mills in Malaysia
 2016 - 13 mills certified, 12 mills - Malaysia; 1 mill - Indonesia
 2018 - 15 mills certified, 14 mills - Malaysia; 1 mill - Indonesia
 2020 - 16 mills certified, 14 mills - Malaysia; 2 mills - Indonesia

4.3 What are your interim milestones towards achieving RSPO certification commitment (year and progressive CSPO%) - please state annual targets/strategies

2014 - 88% (12 mills out of 14 mills)
 2016 - 92% (13 mills certified, 12 mills - Malaysia; 1 mill - Indonesia)
 2018 - 95% (15 mills certified, 14 mills - Malaysia; 1 mill - Indonesia)
 2020 - 100% (16 mills certified, 14 mills - Malaysia; 2 mills - Indonesia)

4.4 Timebound plan - Year expected to achieve 100% RSPO certification of associated smallholders and outgrowers

2020

Comment:

PT. KPAM last of 4 estates in Indonesia operation anticipated to be fully operational with mill by 2020 and Plasma scheme to be certified along with the estate, thus 100% certification.

4.5 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%) - please state annual targets/strategies

2020 - 100% (16 mills certified, 14 mills - Malaysia; 2 mills - Indonesia)

4.6 Time-Bound plan - Year expected to achieve 100% RSPO certification of independently sourced FFB

2018

Comment:

2 mills - Malaysia from new acquisition anticipated to be fully 100% certified together.

4.7 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%) - please state annual targets/strategies

2014 - 88% (12 mills out of 14 mills)

2016 - 92% (13 mills certified, 12 mills - Malaysia; 1 mill - Indonesia)

2018 - 95% (15 mills certified, 14 mills - Malaysia; 1 mill - Indonesia)

2020 - 100% (16 mills certified, 14 mills - Malaysia; 2 mills - Indonesia)

4.8 Which countries that your organization operates in do the above commitments cover?

- Indonesia

Concession Map

5.1 With regards to the GA resolution 6g that call for map submission by ACOP 2014 deadline. Please upload your estate location concession maps in KML or SHP format here: (RSPO General Assembly resolution 6g calling for map submissions by ACOP 2014 deadline)

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Map data declaration

I hereby declare that map data submission represents 100% of an oil palm growers' concession sites (both RSPO certified and uncertified)

GHG Emissions**6.1 Are you currently assessing your operational GHG emissions?**

Yes

6.1.1 What GHG assessment tool or method are you currently using?

ISCC Methodology on GHG assessment.

6.1.2 When do you plan to start assessing your operational GHG emissions in line with the requirements of C5.6?

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6.2 What is your operational GHG emission value (tCO₂e/tCPO)? (refer to P&C C5.6)

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6.3 What is the projected GHG emission associated with your new plantation development(s) (tCO₂e)? (refer to P&C C7.8)

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Actions for Next Reporting Period

7.1 Outline actions that you will take in the coming year to advance your plans for certification

Malaysia - Develop sustainability team to include the 2 uncertified mills including infrastructural, training, advisory, implementation guides, pre-audits etc.

Indonesia - consultant to prepare all aspects of RSPO certification including developing the sustainability team, training, infrastructural requirements etc.

7.2 Outline actions that you will take to promote CSPO along the supply chain

Downstream subsidiary and marketing department to promote uptake of CSPO through campaigns and industry players cohesion in 'pushing' for CSPO as first resource in sourcing or selling CSPO.

Reasons for Non-Disclosure of Information**8.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

Conflict and Complaints Mechanism**9.1 Has your Company put in place any mechanism to resolve any conflict?**

Uploaded files:

-
-

Mechanism details to resolve conflicts.

Growers estate operations:

Estate Consultative Council meetings at estate level.
Grievance or Complaint book('Green Book')
RSPO Complaints Panel
Ad-hoc workers meeting with management

9.2 Has your company any ongoing land conflict?

Uploaded files:

-

Ongoing land conflict.

IOI-Pelita/LTK Community currently undergoing resolution despite several attempts by several parties. Guidances from RSPO DSF in arranging meetings etc with the community.

All files can be referenced in the RSPO Complaints Case Tracker.

Palm Oil Processors and Traders**Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
- Post-refinery processor
- Trader
- Ingredient manufacturer

1.2 Operation and Certification Progress

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1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

1.3 Total volume of all palm oil products handled in the year (Tonnes)

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1.3.1 Total volume of Crude Palm Oil (CPO) handled in the year (Tonnes)

1,001,204

1.3.2 Total volume of Palm Kernel Oil (PKO) handled in the year (Tonnes)

103,933

1.3.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year (Tonnes)

401,527

1.3.4 Total volume of all palm oil and palm oil derived products handled in the year (Tonnes)

1,506,664

1.4 Volume handled in the year that is RSPO-certified (Tonnes):

No	Description	Crude Palm Oil (Tonnes)	Palm kernel oil (Tonnes)	All other palm-based derivatives and fractions handled in the year that is RSPO-certified (Tonnes)
1.4.1	Book & Claim	-	-	-
1.4.2	Mass Balance	-	200.00	3,057.00
1.4.3	Segregated	444,105.00	30,046.00	34,367.00
1.4.4	Identity Preserved	-	-	-
1.4.5	Total volume of Oil Palm handled that is RSPO-certified:	444,105.00	30,246.00	37,424.00

What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe 39%
India --%
China --%
South East Asia --%
North America --%

What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 31%
India --%
China --%
South East Asia --%
North America --%

Time-Bound Plan

2.1 Date of first supply chain certification (planned or achieved)

2010

2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2013

2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

Traceability Palm Oil 100% June 2015 (96% achieved April 2015)
mill level 100% June 2018 plantation level
Traceability Palm Kernel Oil 90% June 2015 (65% achieved April 2015)
mill level 95% December 2015 mill
level 100% December 2018 plantation level Updated
Timebound plan:

http://europe.croklaan.com/images/static_pages/150309_Time_bound_plan.pdf

We would like to place a comment on the percentages % CSPK and CSPO requested by question 1.5 and 1.6. The question does not include the sold certified derivatives only the CSPO and CSPK. This is not correct, since the % globally sold by IOI Lodders Croklaan are much higher including the derivatives.

2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products

2020

Comment:

Please find our certificates:

<http://europe.croklaan.com/our-company/quality-documents>

Please find our complete and updated Timebound plan:

http://europe.croklaan.com/images/static_pages/150309_Time_bound_plan.pdf

The updates on our sustainable progress are available via our website:

<http://europe.croklaan.com/taking-responsibility/sustainable-sourcing/>

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2.5 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

Traceability Palm Oil 100% June 2015 (96% achieved April 2015) mill level 100% June 2018 plantation level

Traceability Palm Kernel Oil 90% June 2015 (65% achieved April 2015) mill level 95% December 2015 mill level 100% December 2018 plantation level

2.6 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

Active member of the RSPO Board of Governors.

Support Solidaridad farmer support program in Guatemala (RSPO Certification). Active promotion of MB RSPO to our customer base.

Continue support RSPO promotion in Asia, Europe and North America.

Incorporation of the RSPO Certification in our Sustainable Palm oil Policy

GHG Emissions**3.1 Are you currently assessing the GHG emissions from your operations?**

Yes

3.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

Upon request data on energy/water usage and waste production is available.

IOI Lodders Croklaan runs a "Reduce-Reuse-Recycle" program to minimize the use of natural resources and limit the amount of waste produced.

Actions for Next Reporting Period**4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Continued membership of the RSPO Board of Governors Support farmer support program in Guatemala (RSPO Certification)

Active promotion of MB RSPO to our

customer base Continue support RSPO promotion in Asia, Europe and North America Incorporation of the RSPO Certification in our sourcing criteria and updated Sustainable Palm oil Policy Supply base assessment to support RSPO certification Sourcing of SG RSPO material

Reasons for Non-Disclosure of Information**5.1 If you have not disclosed any of the above information please indicate the reasons why**

Not applicable

Application of Principles & Criteria for all members sectors**6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
[P-Policies-to-PNC-waterland.pdf](#)
 - Land Use Rights
[P-Policies-to-PNC-landuseright.pdf](#)
 - Ethical conduct and human rights
[P-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[P-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
[P-Policies-to-PNC-stakeholderengagement.pdf](#)
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6.2 Where relevant, what prevents you from trading/processing only CSPO?

Market demand: in case the market is not yet prepared to pay the premium for MB or SG RSPO oil or cover their requirements via the book&claim system. Supply of RSPO oil: in case where market demand for specific SG RSPO fractions exceeds supply of these SG RSPO fractions.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We have a time-bound plan in place that will lead to 100% physical CSPO uptake subject to market demand. - Europe December 2016 (51% April 2015 actual) - North America December 2018 (11% April 2015 actual) - S.E. Asia December 2020 (< 1% April 2015 actual) We actively promote the MB RSPO model as the fastest and most efficient way to 100% CSPO uptake.

7.1. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why:

Our customers, retailers and food manufacturers, cover their requirements via the book & claim model in case they do not buy physical CSPO. We only buy physical CSPO based on market demand. Furthermore we have started a supplier verification program to verify that all our suppliers are compliant with our Sustainable Palm Oil Policy which is based on the RSPO P&C.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why: Not applicable

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

a: Market support for RSPO MB and SG premiums.

Availability of specific fractions. Market (various stakeholders) questioning ability of the RSPO to respond to new trends & developments. Shortage of CB capacity.

b: Active promotion of the RSPO at level of various stakeholders, make specific reference to RSPO in owns sourcing policy, support smallholders RSPO certification training in Latin America. Increased volumes purchased as SG RSPO.

c: To ensure compliance from our suppliers with our policy.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Active engagement with various stakeholders, participation in sustainability for a, active promotion of the MB model to increase uptake of physical RSPO oil by market.

4 Other information on palm oil (sustainability reports, policies, other public information)

Limited to only the company's website publishing of all sustainability related information: www.croklaan.com/sustainablesourcing
